

FAQ

I WANT TO TRY TO FIND A RENTER TO LIVE IN MY APARTMENT. WHAT'S NEXT?

Email our office at leasing@rentivy.com. Our team will direct you to where to access the rental rate. This is the price you should include when marketing your apartment, not your current rent.

WHAT OTHER FEES DOES THE NEW RENTER NEED TO BE AWARE OF?

Make sure that the future resident knows of our PDLW (Property Damage Liability Waiver) cost of \$14/month as well as RUBS (Ratio Utility Billing System), which charges monthly utility costs at a capped price. Please ask our team for the RUBS cost for your apartment. RUBS has a one-time \$10 startup fee and a monthly admin fee.

To apply for any apartment, there is a per person application fee. Anyone over 18 will be required to apply.

Other fees may apply and are dependent on the future resident's preferences, such as parking and pets.

WHEN CAN THE NEXT RESIDENT(S) MOVE IN?

The new lease must begin the day after your lease expires.

WHAT DOES "MARKETING MY APARTMENT" MEAN?

Marketing an apartment is any way you use to tell others about your apartment. You can post on Craigslist, Maroon Marketplace, Facebook groups for apartment rentals, put up flyers—get creative! Just remember that anything you put up, you'll have to manage—answering calls or texts, messages, emails, etc. You will be responsible for removing any listings you put up once the apartment is rented.

SHOULD I INCLUDE PICTURES?

Yes! People like to see the place in a picture before viewing it in person. Not a photography expert? No problem, just follow these guidelines from brixbid.com/chicago/apartment-pictures/

I FOUND SOMEONE WHO WANTS TO SEE THE APARTMENT. NOW WHAT?

It will be your responsibility to give a tour of your apartment. Meet with the person(s) and let them see your apartment and building common areas, such as laundry room or bike room.

THEY WANT TO RENT MY APARTMENT. WHAT DO THEY DO NEXT?

Please fully complete the form on our website. A member of our sales team will respond within 48 hours with further details.

HOW DO I GET MY RENT CREDIT?

Rent credits are granted to the current resident when all required documents are signed. This must be done at least 30 days prior to your lease ending. The rent credit will be applied to your account.

WHAT IF I HAVE MORE QUESTIONS?

Email us at leasing@rentivy.com or call us during office hours at 773.280.8080.

